Darren Smith   (813) 253-8900

Work Experience

Geac/Concord
May, 1991 to Present

MIS Administrator responsible for MIS functions including complete support of several interconnected Novell networks, Unix-based minicomputers, IBM RS/6000, and an IBM AS/400. Our systems are networked worldwide via dedicated and switched lines. I manage computer room functions, internal systems design, growth planning, and provide most internal technical training and support on these systems. The majority of my workload consists of resolving systems issues and interfacing with management and users regarding on-going systems issues such as disaster recovery, data communications, user support, and hardware maintenance. Other responsibilities include fixed assets acquisitions, long range planning, and interfacing with other divisions in the US and Canada. Attained the Certified Network Engineer (CNE) designation.

Beall's Corporate Center
November, 1989 to January, 1991

System operations for three AS/400's and a network comprising over 100 remote sites and over 200 locally attached terminals & PC's. I was involved in user support, disaster recovery planning, configuration, job stream management, and network problem analysis. A major portion of my workload consisted of AS/400 network communications troubleshooting through T1 and switched lines (backup). During my employment, I learned CL programming, remote communications configuration, PC Support functions, AS/400 system operations, and dealt with user profile and systems security.

Michael Saunders & Company
January, 1990 to January, 1991

Personal Computer Manager responsible for systems management & development, security procedures & backup, ADP payroll management, and network management. (IBM PC-LAN & Xenix).   I gained experience in dBase (4GL) programming, data conversions, and application support (Word Perfect, Lotus 123, Q&A, dBase, and accounting software). Other responsibilities included computer supplies purchasing, software and hardware acquisitions, and employee supervision. A good portion of my tenure was on contract basis. Attained Computer Virus Certification.

IBM Corporation
January, 1989 to October, 1989

College work-study employee responsible for PC support including attachment to mid-range & mainframe systems. I performed mid-range systems support from Planning and Installation to Configuration and Management. I maintained a network of 3270-type devices connected to a VM host through 3x74 controllers. I gained

considerable exposure to PC-Networking, specifically Novell NetWare, by designing and implementing enterprise-wide networks for IBM customers. I brought to the position a large base of PC Applications knowledge and provided training through the use of customer presentations, internal training, and one-to-one assistance.

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Education

A.A. Liberal Arts, 1992, Hillsborough Community College.
B.A. Psychology, 1993, Saint Leo College.
M.S. Counseling & Personnel Relations, 1994 (in progress), Troy State University.

Professional Education

IBM Guided Learning Center
■ LAN Management   ■ Psychology of Sales   ■ MVS Systems Concepts
■ CICS Concepts ■ OS/2, AIX, PC Lan   ■ Sales Tactics & Practices
■ AS/400 Discover   ■ Advanced Product Specialist Certification (APS) Curriculum
■ Rolm Telephony

Novell
Network Engineer Certification (CNE) & Advanced Certification Courses (ECNE).
■ NetWare 2.2 Systems Manager   ■ NetWare 3.11 Systems Manager
■ Data Communications   ■ NetWare 4.01 Systems Manager

Microsoft
■ Windows 3.1   ■ Windows on NetWare

Miscellaneous

- ■ Informix-Developing SQL Apps   ■ Informix-Relation Database Design
- ■ Logical-cc:Mail, Lotus, WP5.1   ■ Microstep Programming
- ■ Symantec-Timeline   ■ Symantec/Q&A-Database Programming

Other Activities

Hillsborough County Crisis Center (1993-) telephone crisis counselor and sexual abuse counselor.